



201 Sixth Street, Coronado, CA 92118  
(619) 522 – 8900

## **CORONADO UNIFIED SCHOOL DISTRICT**

### **Computer System Support & Service Liability Disclaimer**

Coronado Unified School District (CUSD) assumes no responsibility for any special, incidental, indirect or consequential damages of any kind, or any damages whatsoever (including without limitation, those resulting from: (1) reliance on the materials or products presented, (2) costs of replacement goods, (3) loss of use or data, (4) delays or scholastic interruptions, (5) and any theory of liability, arising out of or in connection with the use or performance of information) whether or not CUSD has been advised of the possibility of such damages. Customer agrees to hold CUSD harmless for any such damages that may arise from the attempted service of systems.

Due to the nature of the repair services offered by CUSD, laptops, netbooks, or devices sent for repair may have multiple problems that cannot be assessed or diagnosed prior to attempting a repair. There is inherent risk of damage involved in any of these repairs. CUSD accepts no liability of any kind for any damage to laptops, netbooks, devices, components, cases, data or peripherals submitted for repair services either while performing repair services, while in the possession of CUSD or while in transit to or from CUSD.

Although all attempts are made to provide accurate, current and reliable information, you should recognize the possibility that errors may exist in the information available. Before following any advice, installing any software or hardware recommended, or submitting system for support and service, you are strongly encouraged to do a full backup of your data and system. **CUSD shall under no circumstances be responsible for data loss or system failure.**

Services and products advertised may be modified or discontinued without prior notice.

It is important to understand that a Manufacturer's product warranty is limited. Generally this is limited to the computer's electronic parts. Software fixes and installations are not covered unless otherwise stated.

Please be advised that it is the end user's responsibility to understand the impact of upgrades to the operating system, applications and utility software. Such upgrades can lead to incompatibilities and possible loss of data. Computer hardware and software work together and incompatibility may not become apparent until a later date. We advise contacting the manufacturer of your software regarding compatibility issues.

- CUSD is not responsible for installation or recovery of copied software.
- CUSD is not responsible for any form of data.
- CUSD is not responsible for installation of applications.

It is accepted practice to perform periodic file system maintenance. This can be done using utilities.

Restore CD's, driver disks, original software and CD-Key codes are a requirement of the repair. In the event of a hard drive format, all data and programs will be lost. You, the client, are solely responsible for backing up all data before any repair.



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### **CUSD Support Services Disclaimer**

Initial the following and sign below to accept the terms of agreement.

\_\_\_\_\_ I certify that I am the expressed owner of the computer system.\* In the event that I am found not to be the true expressed owner of this computer system, I assume all liability for any claim made as the result of the technical support rendered by CUSD on this computer system, including those claims which assert negligence on the part of CUSD.

\_\_\_\_\_ I understand that CUSD offers no verbal or written warranty, either expressed or implied, regarding the success of this technical support.

\_\_\_\_\_ I expressly waive all claims against CUSD for any damages to this computer system or data\*\* that are incidental to the technical support rendered by CUSD.

\* Computer system is defined as: Hardware (CPU enclosure, mouse, keyboard, printer, monitor and associated cables), software (operating system software, applications software and related software) and the additional physical devices specified in the comments box on the front of this document.

\*\* Data is defined as: Any information not part of operating system software, applications system software or related software that is stored on the computer system described in this document or on any device that interacts with the computer system described in this document.

By signing this form, you, the client, are agreeing to all actions taken on your system to include, but not limited to, formatting storage drives, re-installation of software, and removal of parts, as well as all terms and conditions stated explicitly or implied in this agreement.

\_\_\_\_\_  
Parent Name (Print)

\_\_\_\_\_  
Student Name (Print)

\_\_\_\_\_  
Parent Signature

\_\_\_\_\_  
Date

**This form must be signed and returned to the Village Office**